



QUALITY MANAGEMENT CONSULTING
 DIVERSE TECHNICAL KNOWLEDGE
 EXPERT PROFESSIONAL SERVICE
 INNOVATIVE SOLUTIONS



ABOUT GME

GME ENTERPRISES, LLC (GME) is committed to helping federal financial agencies surpass strategic goals. GME is a management consulting firm that applies globally-accepted, industry-leading knowledge and practices in Risk Management, Operations Management, and Business Performance Improvement services. Our team uses an integrated approach to align your business goals to achieve success while managing risks and ensuring compliance with regulatory requirements. With over **three decades of experience in the financial services industry**, we offer deep financial services expertise to provide effective support through goal-directed planning, quality performance, timely deliverables submission, and effective cost control for our clients.

We understand your challenges, and we offer solutions.

CORE COMPETENCIES

RISK MANAGEMENT

- Enterprise Risk Management
- Internal Controls (OMB A-123)
- Continuity of Operations Planning
- Risk Identification, Assessment, Mitigation, & Reporting (IAMR)
- Governance

OPERATIONS MANAGEMENT

- Organizational Assessments
- Due Diligence
- Program Management/ Support
- Auditing & Compliance Reviews
- Technical Training
- Mission Support

BUSINESS PROCESS IMPROVEMENT

- Organizational Development
- Change Management
- Policy & Guidebook Development
- Project Management
- Strategic Planning & Execution

CERTIFICATIONS & DESIGNATIONS



PAST PERFORMANCE

- Experian
- Fannie Mae | Freddie Mac
- First Horizon Bank
- MD Department of Recreation
- Navy Federal Credit Union
- Opportunity Bank of Montana
- Prosperity Bank
- Rollstone Bank & Trust
- TD Bank
- US Dept. of Housing and Urban Development
- VA Department of Elections
- VA Department of Historic Resources
- VA Department of Emergency Management
- VA Small Business and Supplier Diversity

NAICS CODES

- 541611
- 541618
- 541690
- 541720
- 541990
- 561110
- 561410
- 611430

UEI: KEMLLN3PRNK6

GSA MAS: 47QRAA22D00AE

CAGE: 7EQNO

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PAST PERFORMANCE EXAMPLES

The GME team employs highly collaborative, proactive, and integrated approaches to help our clients achieve their business objectives. GME's accomplishments and select past performance include:

- Provided **Operational Risk Program Execution** and **Change Management Services** for a **national credit union call center**, including the assessment and evaluation of current ERM framework and Call Center operational risk processes, gap analysis, and recommendations/remediation activities to address observed control weakness and assist with managing operational risk.
- Conduct **due diligence reviews** and **risk assessments** of national banks, mortgage bankers and Ginnie Mae Issuers. Conduct comprehensive review of compliance with GSE, issuer, or investor requirements; operational policies; reporting, and leading practices to provide assurance to client or identify gaps.
- Completed testing and assessment reviews of Agency Risk Management and Internal Control Standards (ARMICS) for the Commonwealth of Virginia. Engagements included application of **qualitative**, **quantitative** and **survey** methodologies to validate compliance with the ARMICS directive and identify risk or control gaps requiring mitigation.
- Conducted **risk assessments** of default management policies and procedures for national banks. Engagement included **policy development** to address gaps, revised **quality control and compliance programs**, **implementation of third-party risk management programs** and clarified **three lines of defense**.
- Provided management consulting support to update and create **Continuity of Operations** and **Disaster Risk Management** policies and procedures to address identified gaps and deficiencies for a state agency and national government sponsored entity, respectively. Our team completed an analysis of Strengths, Weaknesses, Opportunities, and Threats (**SWOT**) and applied the **DMAIC** (Define, Measure, Analyze, Improve, and Control) lean Six Sigma methodology for effectively manage the project and introduce **process improvement** recommendations.

CLIENT SNAPSHOT

